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## External Job Posting

The Hamilton Conservation Authority has a seasonal opportunity for an

# Aquatic Team Leader at Wild Waterworks

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### Job Summary:

Reporting to the Assistant Manager Aquatics, the Aquatic Team Leader is responsible for assisting with training and leadership of the aquatic staff. The Team Leader assists in the coordination and implementation of the daily operations of the aquatic complex, and is indirectly responsible for the overall operation of Wild Waterworks. The Team Leader is responsible for assisting with employee appreciation and organizing team building activities to create a cohesive team atmosphere with all departments. This position must also ensure the safety and enjoyment of patrons at Wild Waterworks, through the promotion of facility rules and regulations, and providing information regarding the available activities and facilities at Wild Waterworks and the Hamilton Conservation Authority.

Other duties include:

- Knowledge of and compliance with Hamilton Conservation Authority personnel policy, safe working procedures, emergency procedures, Technical Standards and Safety Authority, and Waterslide Manufacturer Technical Dossiers.
- Knowledge of and ensure facility compliance with relevant legislation including but not limited to Ontario Health Protection and Promotion Act, Occupational Health and Safety Act, Amusement Devices Act, Trespass to Property Act, Employment Standards Act, Accessibility for Ontarians with Disabilities Act, and Human Rights Code.
- Assist with implementation of pre-season training and organization of weekly trainings by designing training activities, running training stations, acting as a positive role model, demonstrating proper skills and procedures, and maintaining training records.
- Ensure Lifeguard and Waterslide Attendant staff are performing to the standards, procedures, and policies required. Report issues or non-compliance to the Supervisor immediately.
- Active bather supervision at a variety of water attractions include the wave action pool, river ride, wading pool, and waterslides.
- Promote safety and prevent accidents by explaining and enforcing facility rules and regulations at all water attractions and within the facility grounds.
- Occupy the First Aid Station and administer first aid. Ensure all occurrences are accurately and thoroughly documented. Report serious incidents to an Aquatic Supervisor immediately.
- Provide direction/leadership during emergencies within the facility and Confederation Beach Park, coordinate staff and patron actions, ensure provision of first aid care, documentation, communication, transportation, crowd and traffic control, and emergency maintenance.

- Assist and work cohesively in a team environment with all departments, communicate effectively, and maintain a positive, professional attitude towards work, patrons, and coworkers
- Perform daily waterslide, water attraction, facility, and security checks. Identify hazards and foresee potential issues. Ensure accurate and thorough reporting and documentation.
- Issue verbal warnings refer occurrences of a serious or criminal nature to a Manager, Supervisor, Security, and/or Police
- Promote water safety and provide accurate instruction through facilitation of the Water Safety Education program. Swimming Instructor Certification (any option) required.
- Perform Lifeguard, Waterpark Attendant, and Maintenance duties, assist other departments as required.
- Assist with maintaining cleanliness of the water attractions and facility. Tasks include but are not limited to; cleaning waterslides, pool vacuuming, debris retrieval, cleaning washrooms, floors, sanitizing, and emptying garbage.
- Maintain the organization and cleanliness of the Administration Building, Supervisor office, Lifeguard Room, and First Aid Room.
- As part of the Hamilton Conservation Authority, you may be scheduled and asked to report to a different conservation area throughout the term of your employment to assist with special events, staffing shortages, etc.
- Any other duties as assigned to support the team effort at the HCA.
- Various physical abilities including but not limited to:
  - All standards in National Lifeguard Pool Certificate and Standard First Aid CPR-C Certificate
  - Standing, walking, and sitting for up to 90 minutes continuously
  - Swim, tow and/or carry a victim up to 60m
  - Jogging up to a 400m distance continuously while carrying first aid equipment up to 12kg
  - Climbing stairs and ramps while carrying first aid equipment up to 12kg
  - Ascending and descending waterslides to perform internal inspections
  - Climbing ladders and dismounting from lifeguard chairs
  - Jumping into deep water from a height of 2m above the water surface
  - Safely and efficiently travelling through water with large waves, currents, and undertows while carrying a victim
  - Any combination of the above requirements performed consecutively

### **Qualifications:**

#### **Education and experience you will need to have:**

- Secondary school student or graduate.
- Current National Lifeguard Certificate (any option)
- Current Standard First Aid + CPR-C Certificate (or equivalent)
- Minimum 15 years of age per Health Protection and Promotion Act: Regulation 565 Public Pools
- Previous lifeguarding, leadership, and customer service experience
- Must meet knowledge, judgement, fitness, and skill standards for held certificates and job duties
- Good computer skills with Microsoft Office software Word, Excel, Power Point and Outlook.
- Communicate effectively both orally and in writing

**And even better if you have:**

- University or College student or graduate with experience and/or education in recreation management, business, hospitality, or public relations
- Lifesaving Society or Red Cross Instructor Certificate (any option)
- Advanced First Aid Certificate
- Advanced Instructor and Examiner Certificates
- Previous experience in the following areas
  - Lifeguarding in a Waterpark setting
  - Lifeguarding large crowds
  - Facilitating recreational programs

**You will be a great fit for this role if you have:**

- Ability to work outside in all types of weather, including heat and humidity
- Ability to work weekends, holidays, and sometimes in isolation
- Ability to demonstrate and help to create teamwork through your leadership
- Creativity, flexibility, and problem-solving capabilities
- Excellent organizational and administrative skills, and attention to detail

**Working Conditions:**

The work location will be at Wild Waterworks, 680 Van Wagners Beach Road, Hamilton, Ontario. Working hours will be an average of 35 hours per week. This position may be required to work in other Conservation Areas or on special projects for defined periods of time as directed by the Director of Conservation Area Services

**Application Process:**

Interested applicants should email their resume with “Aquatic Team Leader” in the subject line to:

**Attention: Wild Waterworks Manager**

**Email: [wwwjobs@conservationhamilton.ca](mailto:wwwjobs@conservationhamilton.ca)**

Although we appreciate the interest of all applicants, only those selected for an interview will be contacted.

Accessibility accommodations are available for all parts of the recruitment process; applicants are asked to inform Human Resources for any disability required accommodations in advance.