
External Job Posting

The Hamilton Conservation Authority has a seasonal opportunity for a

Waterpark Attendant at Wild Waterworks

Job Summary:

Reporting to the Assistant Manager Aquatics, the Waterpark Attendant is responsible for the direct supervision of various water attractions at Wild Waterworks. The Waterpark Attendant is responsible for ensuring patron safety and enjoyment at Wild Waterworks through the promotion of facility rules and regulations, providing emergency response, and providing information regarding the available activities and facilities at Wild Waterworks and the Hamilton Conservation Authority.

Other duties include:

- Knowledge of and compliance with Hamilton Conservation Authority personnel policy, safety and emergency procedures, safe working procedures, Technical Standards and Safety Authority, and Waterslide Manufacturer Technical Dossiers.
- Knowledge of and ensure facility compliance with relevant legislation including but not limited to Ontario Health Protection and Promotion Act: Public Pools, Amusement Devices Act, Accessibility for Ontarians with Disabilities Act, Human Rights Code.
- Screen, educate, and dispatch patrons who wish to use the waterslides on safe use of the attraction. Enforce height, weight, and safety restrictions.
- Patrol Little Squirt Works, the entrance of the wave action pool and river ride to enforce facility rules and regulations. Assist patrons when entering and exiting the attractions.
- Occupy the First Aid Station and administer first aid. Ensure all occurrences are accurately and thoroughly documented. Report serious incidents to an Aquatic Supervisor immediately.
- Assist with emergencies within the facility and Confederation Beach Park, provide first aid, documentation, communication, crowd and traffic control, and emergency maintenance.
- Assist and work cohesively in a team environment with all departments, communicate effectively, and maintain a positive, professional attitude towards work, patrons, and coworkers
- Refer occurrences of a serious or criminal nature to a Supervisor, Manager, Security, or Police
- Assist with maintaining cleanliness of the water attractions and facility. Tasks include but are not limited to; debris retrieval, cleaning washrooms, floors, sanitizing, and emptying garbage.
- Maintain the organization and cleanliness of the Administration Building, Supervisor office, Lifeguard Room, and First Aid Room.
- As part of the Hamilton Conservation Authority, you may be scheduled and asked to report to a different conservation area throughout the term of your employment to assist with special events, staffing shortages, etc.
- Any other duties as assigned to support the team effort at the HCA.

- Various physical abilities including but not limited to:
 - All standards in the Standard First Aid CPR-C Certificate
 - Standing, walking, and sitting for up to 90 minutes continuously.
 - Safely and efficiently enter the water and carry a victim while travelling through large waves, currents, and undertows
 - Jogging up to a 400m distance continuously while carrying first aid equipment up to 12kg.
 - Climbing stairs and ramps while carrying first aid equipment up to 12kg.
 - Remove victim from water, through lifting and/or carrying the victim with assistance.
 - Submerge, retrieve, and remove victim from pool bottom, up to 1.1m depth
 - Any combination of the above requirements performed consecutively

Qualifications:

Education and experience you will need to have:

- Minimum 14 years of age
- Current Standard First Aid + CPR-C Certificate (or equivalent)
- Ability to perform repetitive tasks with a high level of quality and consistency.
- Ability to handle a high level of responsibility and respond effectively in high stress situations
- Must meet knowledge, judgement, fitness, and skill standards for held certificates and job duties

And even better if you have:

- Bronze Medallion and Bronze Cross Lifesaving Society Certificates
- Lifesaving Society or Red Cross Instructor or Assistant Instructor Certificates
- Previous customer service, waterpark, or pool experience

You will be a great fit for this role if you have:

- Ability to work outside in all types of weather, including heat and humidity
- Ability to work weekends and holidays
- Creativity, flexibility, and problem-solving capabilities

Working Conditions:

The work location will be at Wild Waterworks, 680 Van Wagners Beach Road, Hamilton, Ontario. Working hours will be an average of 35 hours per week. This position may be required to work in other Conservation Areas or on special projects for defined periods of time as directed by the Director of Conservation Area Services

Application Process:

Interested applicants should email their resume with “Waterpark Attendant” in the subject line to:

Attention: Wild Waterworks Manager

Email: wwwjobs@conservationhamilton.ca

Although we appreciate the interest of all applicants, only those selected for an interview will be contacted.

Accessibility accommodations are available for all parts of the recruitment process; applicants are asked to inform Human Resources for any disability required accommodations in advance.